



Adult Mental Health Services  
Basic Needs Assistance  
Child & Family Services  
Education  
Employment & Training  
Housing Stabilization & Residential Programs  
Supportive & Recovery Services



**Our Mission** We support individuals and families in their efforts to meet economic, social and emotional challenges and enhance their well-being

## Services & Programs Supports

PO Box 1700  
Woonsocket, RI 02895  
Main Number: 401-235.7000  
Website: [CommunityCareRI.org](http://CommunityCareRI.org)

Bilingual services are available at most Community Care Alliance locations.

# Adult Mental Health & Addictions Treatment

## Acute Stabilization Unit

24/7 on-site crisis stabilization and counseling, and diversion services to reduce reliance on psychiatric hospitalizations and/or as a step down from hospitalization. A 13 bed program.

## Adult Mental Health Residential

24/7 on-site support and crisis intervention for persons with serious and persistent mental illness. Psychiatric assessment/treatment, co-occurring substance use treatment, service coordination, medication management, and daily living skills training provided.

## Adult Open Access

Provides screening, emergency/crisis intervention, and comprehensive assessment of mental health and co-occurring substance abuse issues.

## Community Support Services

Provides medical care coordination, crisis intervention/stabilization, treatment, case management, health education and wellness activities for people diagnosed with severe and persistent mental illness.

## CSP Nursing Services

Through Medicaid Health Homes, registered nurses provide professional assessments, medication monitoring, treatment planning, care coordination and health education for clients enrolled in CSP.

## Disaster Response Team

Made up of state certified responders with various backgrounds, members deploy to community and/or statewide traumatic events or disasters to provide psychological first aid, death notification, consultation and support.

## Elder Services

Nursing home consultation for residents admitted to nursing facilities and who have psychiatric illness. (Must meet state and federal requirements for pre-admission screening and resident review.)

## Emergency Services

24/7 crisis intervention for adults and children experiencing a psychiatric and/or substance abuse emergency. Assessments can be done in home, community or office. Crisis intervention is available via telephone.

**Our Vision** Through programs, advocacy, and collaboration, people are empowered to discover their potential and live as engaged citizens, free of stigma, within a thriving community

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### **General Outpatient Services**

Provides individual, couples, family and group counseling; DUI and substance abuse treatment; problem gambling treatment; psychiatry; trauma services; medication evaluation and consultation.

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### **Intensive Outpatient Services**

Provides a structured, holistic curriculum of knowledge, skills and support for persons with co-occurring substance abuse and mental health disorders in a small group setting.

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### **Offender Reentry**

#### **Medical Parole**

Provides registered nursing services for medical parolees and other medically complicated cases.

#### **Northern Western Community Reentry**

Coordination pre- and post-release from the Adult Correctional Institution for successful transition from prison to community.

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### **Partial Hospitalization Program**

Trauma informed substance use prevention and recovery program that helps people recover from the negative consequences and life issues associated with substance use and addiction who need a higher level of care than that provided by Outpatient or Intensive Outpatient Services.

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### **Psychotherapy/Master Clinicians**

Psychotherapy and psycho-education for individuals and families with acute and long term mental illness. A behavioral approach to recovery and achieving improved mental health while providing empathy. No waiting list for the Community Support Program.

## **Basic Needs Assistance**

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### **Family Support Center**

Provides resources, information & referrals to low income households addressing a range of basic needs including utilities, housing, food and other crisis concerns.

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### **Holiday Programs**

The agency works in collaboration with community partners to provide gifts and resources around the holidays to low income families and their children.

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### **Health Source RI Navigator**

Assisting individuals and families with application for health insurance through the Affordable Care Act.

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### **Volunteer Income Tax Assistance Program**

Provides free tax preparation for low-moderate income individuals provided throughout the year.

# Child & Family Services

## Alternative School Services

### Viola Berard School in Woonsocket

Fully licensed, accredited schools that provide education through an integrated academic and therapeutic approach. Students must be referred by local education agency.

## Children's Intensive Services

Provides crisis assessment and stabilization, intensive home/community based services, clinical & case management, and psychiatry to children and their families.

## Children's Outpatient Services

Individual & family counseling, psychiatry, addiction prevention/treatment, and trauma services.

## Early Intervention

Provides support to children ages birth to three with developmental delays and their families by building relationships and empowering families through support, education, and linkages to services.

## Family Care Community Partnership

Brings community-based service providers, family members and friends together to coordinate services to address families' priorities.

## Family Court Diversionary Program

Assessment, service planning and referrals for parents/guardians who are engaged in a Wayward petition, in order to divert them from Family Court.

## Healthy Transitions

Serves young people between the ages 16-25 with serious mental health concerns that impact their daily living. Improves access to support services and treatment

## First Connections

Short term home visiting program that assists families with children under the age of three and families expecting a baby, providing support and referrals to community resources. This program screens for developmental concerns, parental depression, and household safety.

## Healthy Families America

Long term home visiting program for families with children under the age of three and families expecting a baby, providing assessments, prenatal and parenting guidance, care coordination, and referrals to other needed services.

## Intensive Family Preservation

Home-based program that uses wraparound principles to provide intensive services for families in need of long-term stabilization to avert placement or to assist with reunification. (DCYF referral only)

## Kids Connect

Providing behavioral supports in Head Start and daycare settings in an effort to keep kids in a traditional classroom setting.

## Long Term Parent Aide

Provides in home case management, crisis intervention, parent education, home management, hygiene, nutrition, advocacy and support to families who are open to DCYF. (DCYF referral only)

## Northern RI Visitation Center

Serves families of children in the care of DCYF due to substance use or mental health concerns. Families are able to have supervised visits in a home-like setting while receiving support in their recovery.

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### School-based Professional Services

Provides consultations for professional development, clinical and behavioral support, critical incident trauma teams, and satellite classrooms with a certified teacher and a behavioral health specialist.

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### Treatment Foster Care

Works to engage children, biological families, foster parents, providers and natural supports to develop treatment plans in order to achieve permanency while ensuring each child's mental health, social, developmental, educational and medical needs are being met while in care and during transition.

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### Youth Success

Supportive services for pregnant and parenting teens (under age 20) that are living in Woonsocket. Provides case management, educational and vocational goal-setting and life skills workshops.



## Education

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### Common Sense Parenting

A practical, evidence-based parenting program to help families improve communication, avoid power struggles, and balance discipline with affection.

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### More for Your Money

A 4 week workshop series focusing on budgeting, savings, repairing credit, opening a checking/savings account and insurance.

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### LISC Financial Opportunity Center

One-stop shop for financial education & coaching, access to workforce development training, and referrals to income support programs to improve financial stability.

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### Project Impact-GED Support

Program that supports young men and women ages 16-23 that have dropped out of school and want to continue education and explore career options.

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### Project LEARN

Adult literacy program providing GED support, ESL classes and special services for learning disabled adults.

# Employment & Training

## Administrative Office Management

10 week program focused on customer service, computer skills (MS Word & Excel) administrative tasks and keyboarding. Includes work-readiness & job placement assistance.

## Community Staffing Resources

An affiliate employment agency for consumers and others providing temporary work placements.

## Healthcare Reimbursement Specialist

10 week program focused on electronic health record, payer reimbursement, medical coding and terminology, computer skills and customer service. Includes work-readiness & placement assistance.

## Janitorial Training

4 week program that prepares graduates for careers in the custodial field. Includes work-readiness & job placement assistance.

## Project JOBS

Transitional work opportunities and skills assessment for persons engaged in vocational services. Job training sites include Good Harvest Kitchen, a catering company providing over 1,200 meals a week to residential sites, and other employer sites.

## Saint Antoine HealthCare Training Collaborative

10 week Certified Nursing Assistant training program leading to certification as CNA as well as job placement assistance and career laddering opportunities.

## On-the-Job Training Program

RI Works recipients and ORS clients are hired & trained at job sites. Includes assessment and work-readiness skill building prior to job placement.

## Ticket to Work

Work incentive program to assist Social Security beneficiaries to secure and maintain employment. Additional supports from State Office of Rehabilitation.

## Woonsocket YouthWorks411 Center

Drop in center for youth ages 14-24 providing career exploration & job readiness, employment, academic skill building, college prep, leadership development and opportunities for community service.

## Vocational Services

For Community Support Program clients. Provides support and supervision to assist clients in acquiring and/or maintaining skills necessary to meet their individual vocational goals.

# Housing Stabilization & Residential Programs

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## Adult Mental Health Residential

Please see Adult Mental Health Services section.

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## Assisted Living Services

Supervision of basic activities of daily living, healthcare coordination, medication administration, recreational activities, and healthy foods. Individual service planning promotes independence. Ages 18 years and up.

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## Burnside Supportive Housing

Supportive housing for males, 18 and older who are disabled and chronically homeless and willing to address issues of homelessness and work on case plan to self sufficiency.

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## HOPWA Supportive Housing

Supportive housing programs for individuals living with HIV/AIDS to promote self sufficiency.

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## Permanent Supportive Housing

Serves homeless individuals and families who have substance abuse and mental health concerns.

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## Permanent Supportive Housing Vouchers

Rental assistance program for men and women at least 18 years old who are disabled and chronically homeless. Must be on RI Housing universal waitlist.

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## Recovery Housing

Safe, affordable, shared sober living for men, including veterans, and women. Includes support services. Must have recently completed a residential treatment program, or be substance free for 30 days. For ages 18 years and up.

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## Residential Substance Abuse Services

Wilson House is a state licensed, nationally accredited residential treatment program for men with substance use disorders or with co-occurring mental health problems. Staffed by trained professionals 24/7.

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## Transitional Housing Program

Case management program available to help families strengthen their self sufficiency skills needed to remain in their new housing after leaving Woonsocket Homeless Shelter.

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## Woonsocket Shelter

Emergency shelter for single women, families and children providing case management support and linkages to other services in the agency and community.

# Supportive & Recovery Services

## Agape Center

Community-based HIV/AIDS support and resource center whose mission is to provide services, resources and advocacy for people living with HIV/AIDS and to promote community awareness and prevention of the disease.

## Recovery Support Services

Includes Certified Peer Specialists with lived experience of mental illness/addiction; training of Recovery Support Specialists who are eligible to become state-certified Peer Specialists; and the Alive Peer Support Program, offering advocacy and recreation for people with lived experience of mental illness/addiction.

## Rhode Island Vet Corps

Provides information and referrals to veterans and their families about social services, the VA, or local programs.

## The Wellness & Recovery Center

Recovery and empowerment for clients within a setting that fosters peer support and personal growth. Close to 30 therapeutic groups. Updated computer lab, therapy dogs and an eatery called “Lucy's Place” on-site.

## The Alive Program

A peer support program for adults within Community Staffing Resources that has been grant-funded since 2001. Provides advocacy and recreational activities to over 100 members with a lived experience of mental illness/addiction and employment opportunities to people returning to the workforce.



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